

Roles and Responsibilities of Residents and Their Sponsors

Role

Your nursing home is committed to providing safe quality care to its residents and a safe working environment for all employees. This mission includes measures to prevent violence against or between residents, families, workers, management or visitors to the home.

As residents and sponsors, you have a role to play in ensuring a violence-free environment. The role of residents and sponsors is to:

- Understand the behaviour expectations of the home and your responsibilities.
- Conduct yourself according to those responsibilities.

Responsibilities

- Contribute to a non-violent home environment by behaving in a respectful and non-violent manner when interacting with other residents, workers, management, family members and visitors.
- Inform your family members, friends and others who will be visiting you that any form of violence will not be tolerated in your home. Let them know that those who behave aggressively may be asked to leave and, in serious cases, the police may be called and/or the person may be permanently banned from the home.
- Report to a trusted staff member or management any actual or potential violent verbal or physical situations among the residents, workers, management, volunteer, family members and visitors.
- After a violent incident (in addition to reporting the incident), seek medical attention, counseling or other support, if required. If you are involved in a violent incident, either as an aggressor or the victim, try to remain non-judgmental of both yourself and other(s) involved. Remember, it is the violent behaviour that is the problem and not the person(s).

Be informed

Violence

It is any incident in which a person is threatened, abused or assaulted, including all forms of physical, verbal, psychological or sexual harassment, bullying, intimidation, threats, robbery or other uninvited disruptive behaviours. Violence can be perpetrated by residents, visitors, workers and individuals who hold no relationship to the nursing home, its residents or the workers. This definition includes violence that arises out of the medical condition for which the person seeks care.

Conduct Agreement

I, _____, have read and understand the document above and agree to conduct myself according to these terms.

Signature: _____ Date: _____